

Deborah.Easterling

239182

From: Deborah.Easterling
Sent: Tuesday, September 11, 2012 11:47 AM
To: 'Cashmere, John'
Subject: RE: Protest_Letter - Tega Cay Water Service

Dear Mr. Cashmere,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Cashmere, John [<mailto:John.Cashmere@3dsystems.com>]
Sent: Tuesday, September 11, 2012 10:29 AM
To: PSC_Contact
Subject: Protest_Letter - Tega Cay Water Service

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.



* Required Fields

Date: * September 11, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * John Cashmere

Mailing Address * 16160 Tana Tea Circle

City, State Zip * Tega Cay, SC 29708 Phone * 704-207-9695

E-mail Jcashmere@nc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am an unhappy customer of the company that is the subject of this proceeding.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The following points summarize the reasons of my protest:

The water and sewer service in Tega Cay is considerably overpriced. In addition, my overall customer customer service experience with Tega Cay Water Service is generally substandard.

The proposed increase in price of service would be the third significant increase in 6 years. Most recently, an 18% rate increase was awarded to TCWS in 2010; since then, no significant upgrades to our outdated system have been made. Based on the fact that I have not seen any improvement in quality of service over the aforementioned time period, I believe that another increase at this point is unnecessary to say the least.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Due to a prior obligation, I will not be able to attend the hearing.

Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, September 11, 2012 3:13 PM
To: 'jessica_cashmere@ahm.honda.com'
Subject: RE: WATER RATE INCREASE PROTEST

Dear Ms. Cashmere,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: jessica_cashmere@ahm.honda.com [mailto:jessica_cashmere@ahm.honda.com]
Sent: Tuesday, September 11, 2012 2:15 PM
To: PSC_Contact
Subject: WATER RATE INCREASE PROTEST

(See attached file: TEGA WATER.pdf)



* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * September 11, 2012

Protestant Information:

Name * Jessica Cashmere

Mailing Address * 16160 Tana Tea Circle

City, State Zip * Tega Cay, SC 29708 Phone * 704-207-9695

E-mail Jcashmere@nc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am an unhappy customer of the company that is the subject of this proceeding.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The following points summarize the reasons of my protest:

The water and sewer service in Tega Cay is considerably overpriced. In addition, my overall customer customer service experience with Tega Cay Water Service is generally substandard.

The proposed increase in price of service would be the third significant increase in 6 years. Most recently, an 18% rate increase was awarded to TCWS in 2010; since then, no significant upgrades to our outdated system have been made. Based on the fact that I have not seen any improvement in quality of service over the aforementioned time period, I believe that another increase at this point is unnecessary to say the least.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Due to a prior obligation, I will not be able to attend the hearing.